

UNIFY ENTERPRISE EXPERIENCES WITH **SERVICENOW & ROYAL CYBER**



20+

YEARS OF EXPERIENCE



2000+

EMPLOYEES WORLDWIDE



500+

CERTIFIED RESOURCES



10+

OFFICES IN FIVE CONTINENTS









600+

CLIENTS AROUND THE WORLD

Royal Cyber ServiceNow Engagement Offering

ENGAGEMENT TYPE	BUSINESS OUTCOME	STARTING AT	DURATION
POCPro	Proof of concept for key use-case	Varies based on use-case complexity	1 month
QuickPro	Rapid start: config, upgrades, onboarding	\$25K	2 months
ManagedPro	Ongoing support & system admin	\$20K/month	Min. 3 months
PerformanceOrbit	Healthcheck & ROI optimization	\$30K	1 month
FlexiPro	Contract ServiceNow talent	\$10K/month	Min. 1 month
ImplementPro	Full module implementation (ITSM, HRSD, etc)	\$50K	Varies by project
IntegrationCore	Integrate enterprise systems	\$25K	Project-based
TransformationPro	Legacy migration with RC accelerators	\$50K/month	Min. 3 months
ClarityCompass	Strategic advisory & roadmap planning	\$75K	1 month

Royal Cyber on the ServiceNow Store: Built to Accelerate

 Catalog Compliance Checker	Automate compliance, optimize performance
 Catalog IQ	Optimize Catalog Performance
 Catalog Pulse	Instant feedback for catalogs
 Domain Central Search	Domain Search Automation
 WinOps Pro	Automate Windows Operations
 Agile Story Monitor	Uncover bottlenecks, accelerate development

Kickstart Your Journey with Our ServiceNow Accelerators

- ✓ Enhanced User & Customer Experiences
- ✓ Flexible & Essential Integrations
- ✓ Pre-configured, Industry-specific Solutions
- ✓ Faster Speed to Market
- ✓ Swift Setup & Seamless Connectivity

Customer Satisfaction is Our Priority

BOMBARDIER

Industry: Manufacturing

Challenge

Lack of visibility into software asset management processes.

Solution

A unified IT management system was created by implementing ServiceNow Discovery, integrating Intune and MECM, and configuring ServiceNow SAM.

Results

Bombardier implemented ServiceNow Discovery and integrations to capture data from 455,000 devices across their infrastructure, enabling real-time software asset management and license optimization for 5 million installations.



Industry: Education

Challenge

Needed help enhancing their configuration management database (CMDB).

Solution

Optimized the CMDB by automating discovery for accurate data, leading to improved incident and change management.

Results

The college achieved a more efficient IT service environment, featuring faster incident resolution, a smoother change process, a robust CMDB for better decisions, and improved service delivery, all of which align with its strategic goals.



Industry: Hospitality

Challenge

Modify the client's CMDB environment to prevent duplication of Configuration items (CIs) and reduce data gaps.

Solution

Our experts leveraged out-of-the-box tools and a phased approach to ensure an accurate CMDB data population, enforce access control, and implement regular data audits.

Results

Ensured a deduplicated, high-quality CMDB, improved ITSM efficiency, reduced outages, faster issue resolution, and finally lower service delivery costs and faster time-to-market.

We're Proud of Our Relationships

The logo for AON, consisting of the letters "AON" in a bold, red, sans-serif font.

The logo for Capital One, featuring the text "Capital One" in a blue, sans-serif font with a red swoosh above the "One".

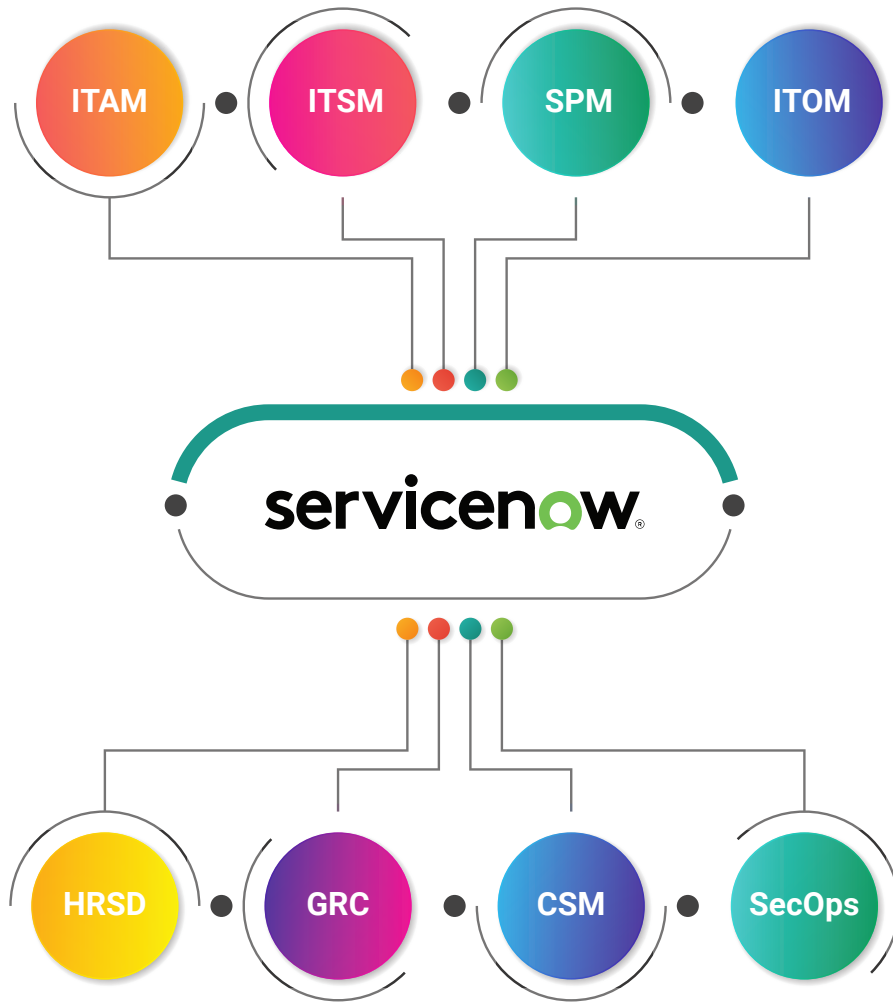
The logo for Kaiser Permanente, featuring a blue icon of three stylized human figures and the text "KAISER PERMANENTE" in a blue, sans-serif font.

The logo for IHS Markit, featuring a green circular icon with radiating lines and the text "IHS Markit" in a black, sans-serif font.

The logo for Bombardier, consisting of the word "BOMBARDIER" in a bold, black, sans-serif font.

The logo for Norquest College, featuring a stylized red and yellow leaf-like shape to the left of the text "NORQUEST COLLEGE" in red, with "NORQUEST" on the top line and "COLLEGE" on the bottom line.

Royal Cyber's ServiceNow Areas of Focus



Move Your Instances to the Latest ServiceNow Release

✓ Washington

✓ Xanadu

✓ Yokohama



servicenow

Connect with us

FREE

1 Week
Complimentary
Assessment